

FIG. 1

Supporting T&D System

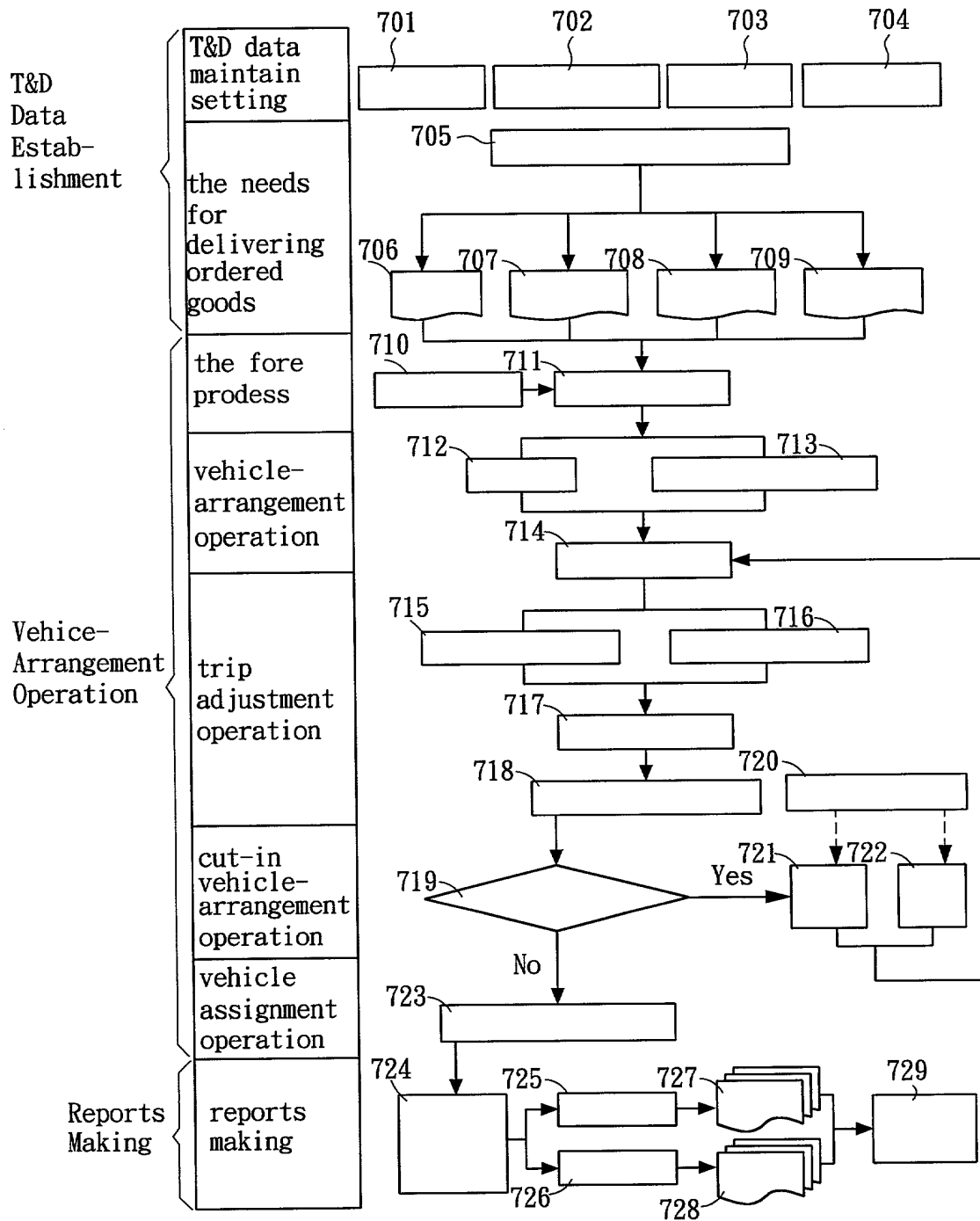


FIG. 2

Distribution & Returning Process System

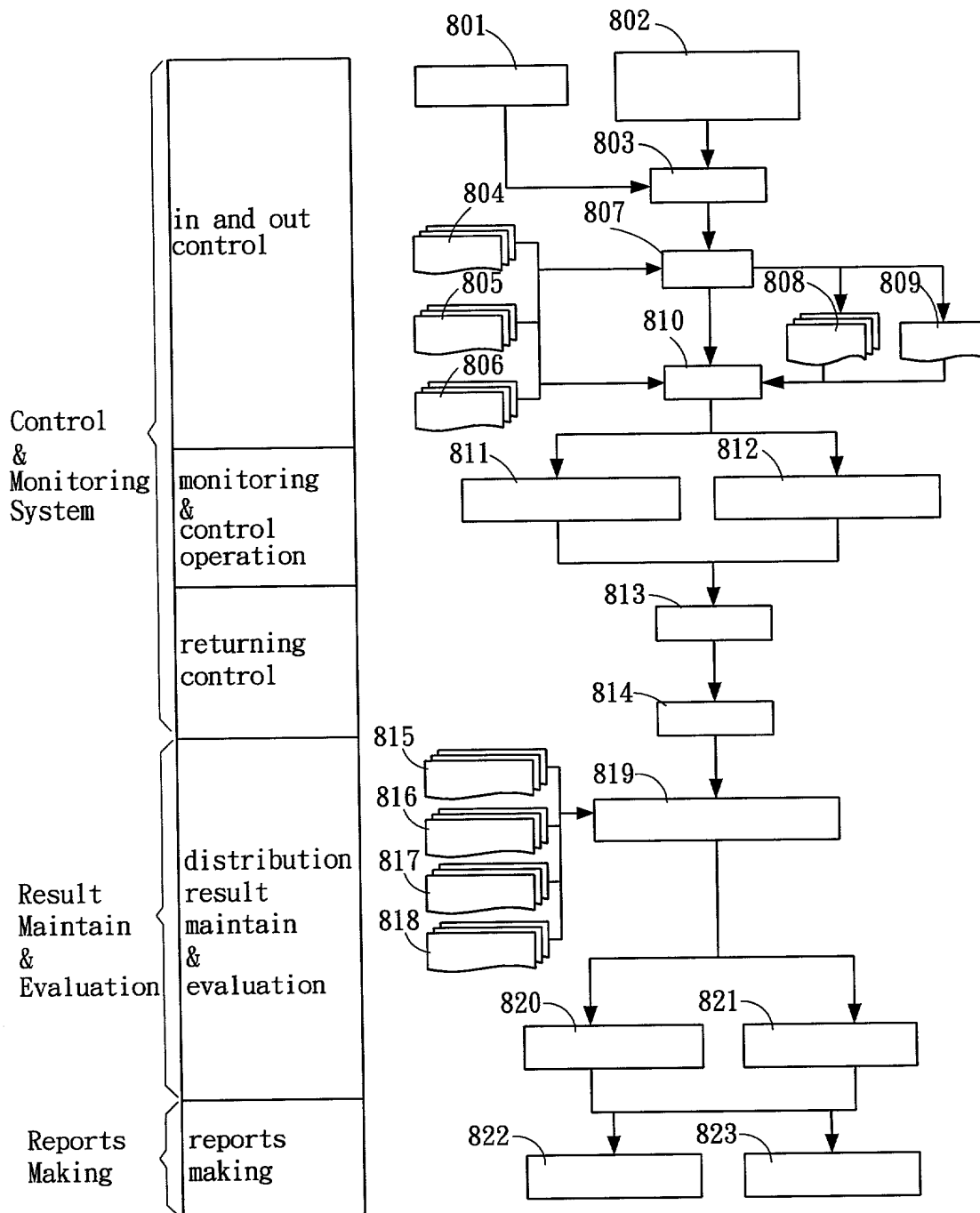


FIG. 3

Japan	Taiwan	Needs
●Working time is limited by time fram	●Labor fee highly increased	※Building up application system to improve labor efficiency
●Customers may complain a lot if schedule is delayed more than 2 hours	●Gradually promoting customer services	※Building up a system to short the interval of ordering & delivering
●Signing contracts with vehicle rental companies	●Private Vehicles	※Building up good plans for saving vehicle cost
●Experiences are important , handed down is another issue		※Building up the intelligence system for decreasing time of judging & deciding
●Intensively studying in privat organizations , much more pressure than government	●No common consensus among private organizations, plural research institutes still in studying	※※The system & menas for supporting T&D

Appendix 1. Comparison for logistics in Taiwan & Japan

Transportation Result Management System

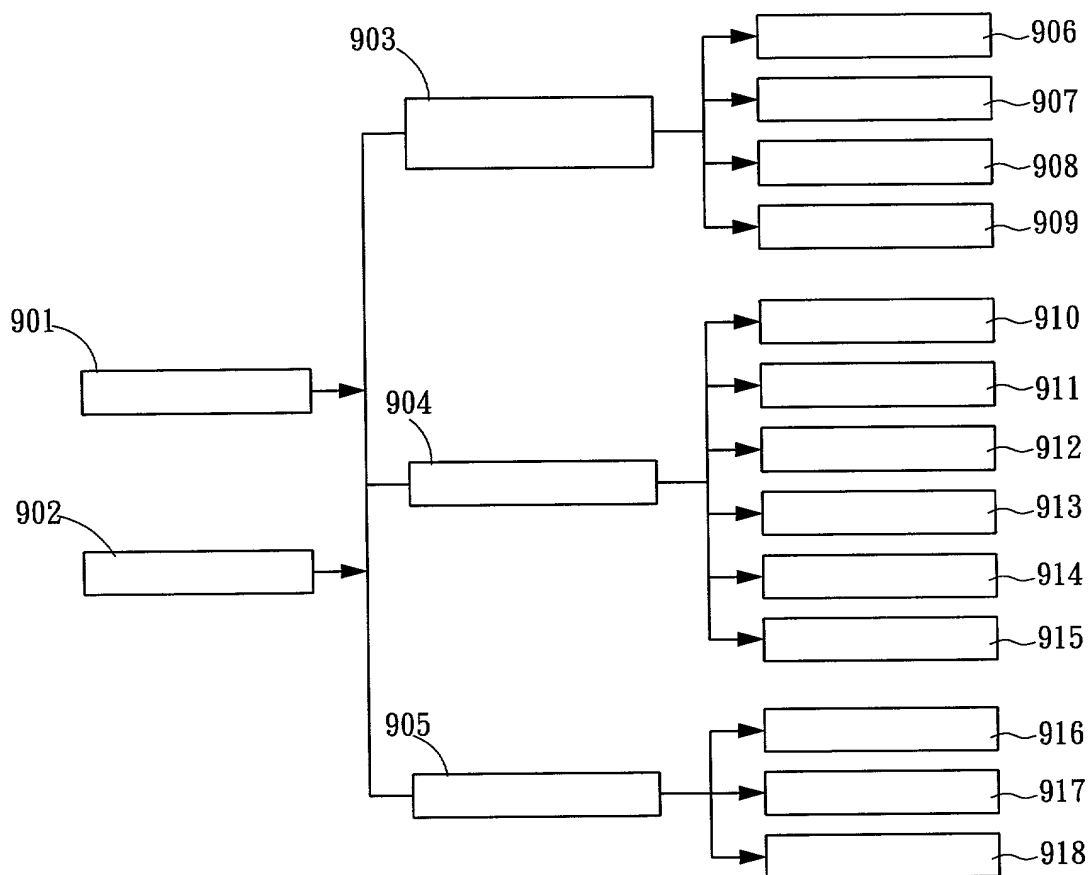


FIG. 4